

COMPLIANCE EVIDENCE DESK

Compliance Evidence Register Rebuild

Representative evidence-desk engagement showing the difference between a folder of disconnected proof and a procurement-ready evidence register.

PROJECT	HelioOps SaaS
PRODUCTION MODEL	3 business days
STACK	CSV / issue tracker / evidence pack
SCOPE	32 requirements + 18 evidence artifacts + 7 open issues
TESTING	Traceability completeness, evidence-link coverage, owner/status coverage, limitation register

FOUND	RESOLVED	REMAINING
24 traceability gaps	24	0 unowned open issues

Compliance Evidence Register Rebuild

HelioOps SaaS · 3 business days · 32 requirements + 18 evidence artifacts + 7 open issues

BEFORE

NOT CLIENT WORK

HelioOps evidence - scattered state

Controlled production fixture used to demonstrate the service and its evidence model. No commercial performance claim is implied.

Shared drive

auth-flow-FRNL2.pdf	?
screenshot-2024-10-11.png	?
old-cyber-notices.docx	2025?
pre-report.docx	?
client-onboard-draft3.docx	?

Procurement questions

8 / 32

Issues with a direct evidence or gap link

2 / 7

Open issues with named owner

Known limitations are mixed into email threads and not explicitly registered.

RESULT

NOT CLIENT WORK

HelioOps evidence desk - versioned register

Controlled production fixture used to demonstrate the service and its evidence model. No commercial performance claim is implied.

32 / 32

requirements listed

7 / 7

open issues named

18 / 18

evidence artifacts with status link

Evidence register v1.0

4 limitations register

requirement	TYPE	EVIDENCE	STATUS	OWNER
REQ-001	Testing method	EV-002	Linked	Alan
REQ-002	Open issue	EV-003	Linked	Dev team
REQ-003	Document proof	EV-004	Linked	Docs
REQ-004	WCAG evidence	EV-005	Linked	Mina
REQ-005	Testing method	EV-006	Linked	Alan
REQ-006	Open issue	EV-007	Linked	Dev team
REQ-007	Document proof	EV-008	Open	Docs
REQ-008	WCAG evidence	EV-009	Linked	Mina
REQ-009	Testing method	EV-010	Linked	Alan
REQ-010	Open issue	EV-011	Linked	Dev team
REQ-011	Document proof	EV-012	Linked	Docs
REQ-012	WCAG evidence	EV-013	Linked	Mina

Every row points to proof, a named gap, or an explicit limitation.

Requirements with direct evidence/gap link: 8 / 32 → 32 / 32

Open issues with named owner: 2 / 7 → 7 / 7

Known limitations recorded: 0 → 4

Measured change in the included representative fixture

Requirements with direct evidence/gap link	8 / 32	32 / 32
Open issues with named owner	2 / 7	7 / 7
Known limitations recorded	0	4
Stable evidence IDs	Partial	18 / 18
Procurement handover	Manual search	One versioned pack

BOUNDARY OF CLAIM

These measurements are generated from the controlled artifacts packaged with this case. They are not claimed conversion, revenue, legal-compliance or historical client-performance figures.

Handover package

- Evidence register CSV
- Artifact index
- Open-issue register
- Known-limitations register
- Executive evidence summary PDF
- Shareable case pack

Production boundary

The agency owns the client relationship, timeline and final presentation. SYNTHESIS owns the agreed specialist production and evidence. Scope, exclusions, client-contact boundaries and limitations are written into the work order before delivery.